



## **Recordbase 5.27: What's New**

**Version 5.26 to 5.27**



smart information systems

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# Recordbase 5.27 overview

Wild Bamboo is proud to announce the release of Recordbase 5.27.

We've been doing a lot of work under the hood of Recordbase to eliminate those pesky bugs and adding in some nifty enhancements increase the performance of this fine-tuned machine (well, software).

We have also been working on some large projects in the background the last few months that we have all been pretty excited about. We have included all the juicy details in our new look Wild Bamboo newsletter coming to an inbox near you – so keep an eye out for this.

As with all Recordbase releases, this upgrade is free of charge. You will be upgraded automatically by the Wild Bamboo team, which will require a small out-of-hours outage. We'll give you plenty of notice in advance.

If you have any questions about this or any other Recordbase release, please contact our support team: [support@wildbamboo.co.nz](mailto:support@wildbamboo.co.nz).

Thanks for being part of the Recordbase family!

## Person interactions

We have received a number of requests from organisations wanting to record person interactions. A person interaction is something that happened in the client's life, but which you weren't necessarily involved in. For example, certain funders want to know when a service user last visited their GP – and even though you weren't part of that interaction between client and GP, you may still want to know about it.

Although recording GP visits was the primary driver for this new feature, we think there may be other situations, milestones, or interactions that you may want to record for clients. Therefore, we decided to build functionality that could easily be configured to capture any sort of person interaction that matters to your organisation.

If this feature sounds like something that would be beneficial for your organisation please contact our support team at [support@wildbamboo.co.nz](mailto:support@wildbamboo.co.nz) to have this feature enabled in your Recordbase environment.

# Appendix A – Bug fixes and minor enhancements

As part of the continuous improvement process of the Recordbase system, we've made the following notable bug fixes and minor enhancements:

Reference	Description
RB-1739	Improved performance of the activity list screen
RB-1564	Person Interactions Version1
RB-1676	Fixed error when trying to delete the 'add another' address screen
RB-1673	Improved performance of Elite reports
RB-1527	Improvement to ADOM report in Elite
RB-1710	Improved Recordbase Window services
RB-1588	Improved performance of the activity templates
RB-1629	New basic Service Level Indicators (SLI) extract
RB-1702	New Dependants extract

**NOTE:** A number of Recordbase features are able to be turned on and off, and some are off by default. These features may need to be enabled for you by our support team – please don't hesitate to get in touch.

As always, please contact the team at Wild Bamboo in the unlikely event you discover a bug in Recordbase (no matter how small the issue may appear) so we can help out.

We also welcome suggestions and feedback on how we can improve and develop the system – all are gratefully received.

Kind regards,

The Wild Bamboo Team

